### **Capital Markets Meeting**





## Agenda for the day

1

NCC status, strategy and targets

Tomas Carlsson, CEO and Susanne Lithander, CFO

2

#### **Our business**

- Business Area Managers
- Tomas Carlsson
- Susanne Lithander

3

A&P



#### **Presenters**



**Tomas Carlsson** CEO



**Susanne Lithander** CFO, Head of Finance and DOS



**Henrik Landelius**Building Sweden



**Catarina Molén-Runnäs**Building Nordics



Joachim Holmberg
Property Development



Kenneth Nilsson Infrastructure



**Yiva Lagesson** Industry



**Maria Grimberg**Communications & IR



### October 2018: Setting a new baseline

- Comprehensive business review
- Result impacted by SEK 1.6 bn in revaluations and write downs
- Need for change but healthy core





# In 2018 we launched a 3-step roadmap

1

#### **Stabilize**

Business review Action plan

2

## Improve profitability

Operating model
Strategic direction

3

#### **Next step**

Build on improved performance



### First phase done: Stabilized



#### Organisation and team

- Balanced organization
- Many new appointments



#### Exit or divest nonperforming business

- ViaSafe
- Road Services DK/FI/SE
- Smaller exits and divestments across the business



## Improved processes and training

- New processes for tenders
- NCC Academy

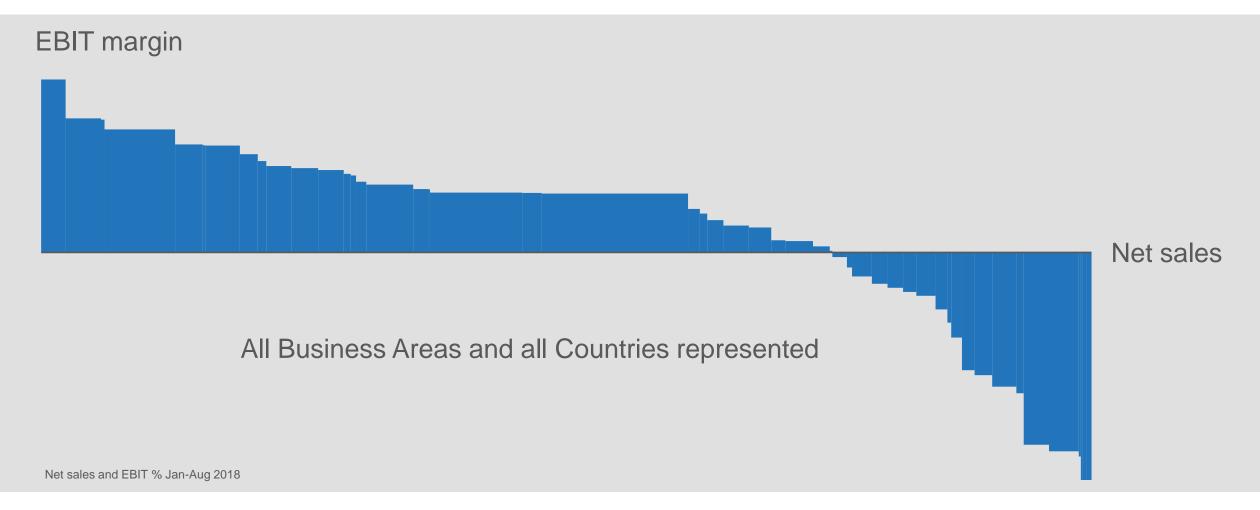


#### **Turn-around**

Working with low performers



### 2018: Uneven performance

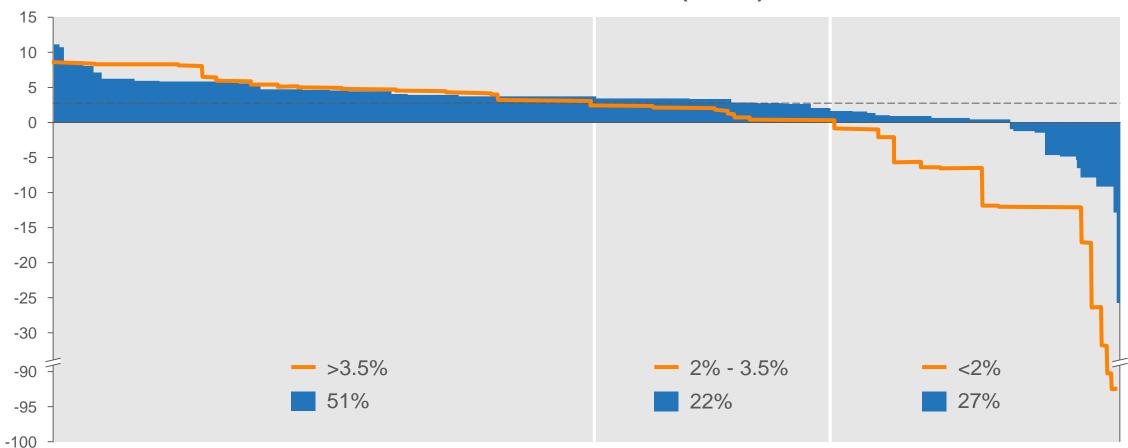






#### 2020: We have reduced the tail

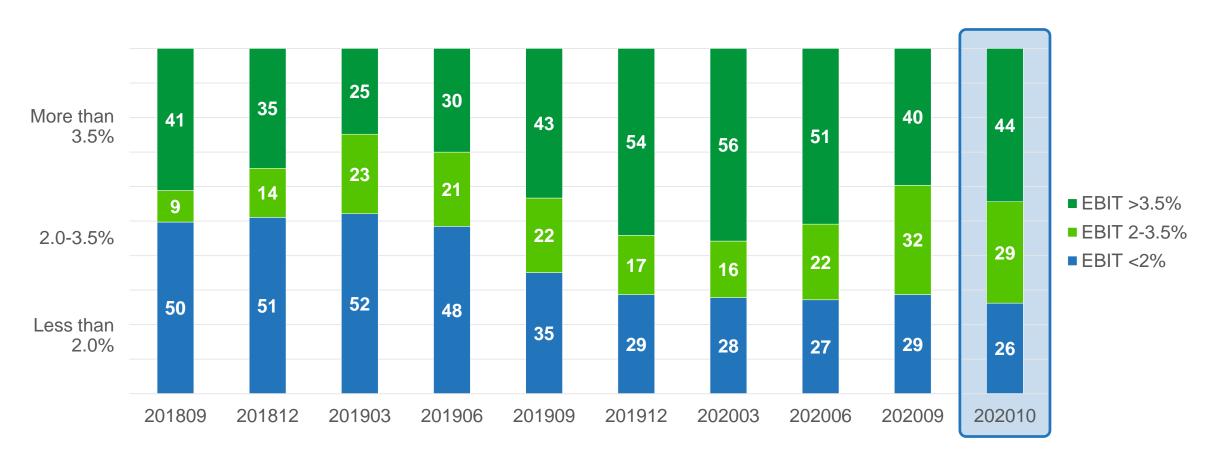
EBIT% vs. Revenue (MSEK)





#### Fewer units under 2% EBIT

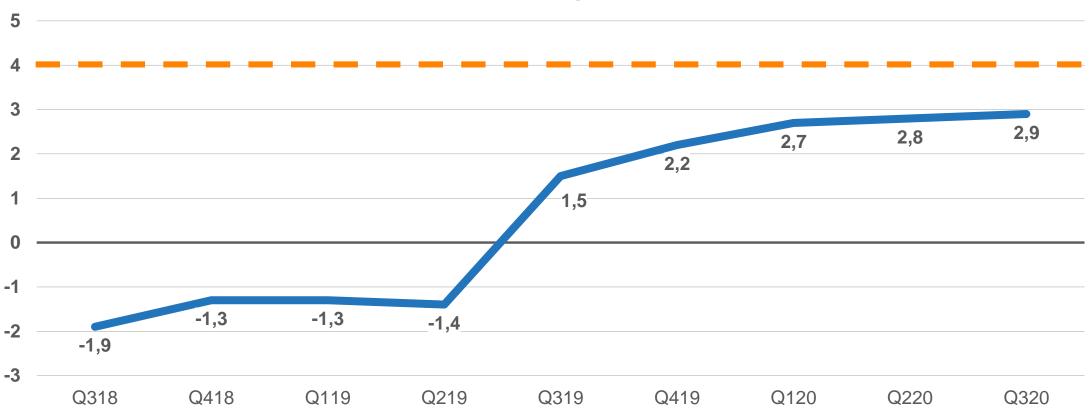
Percentage of Net Sales, units according to EBIT% (rolling 12 months)





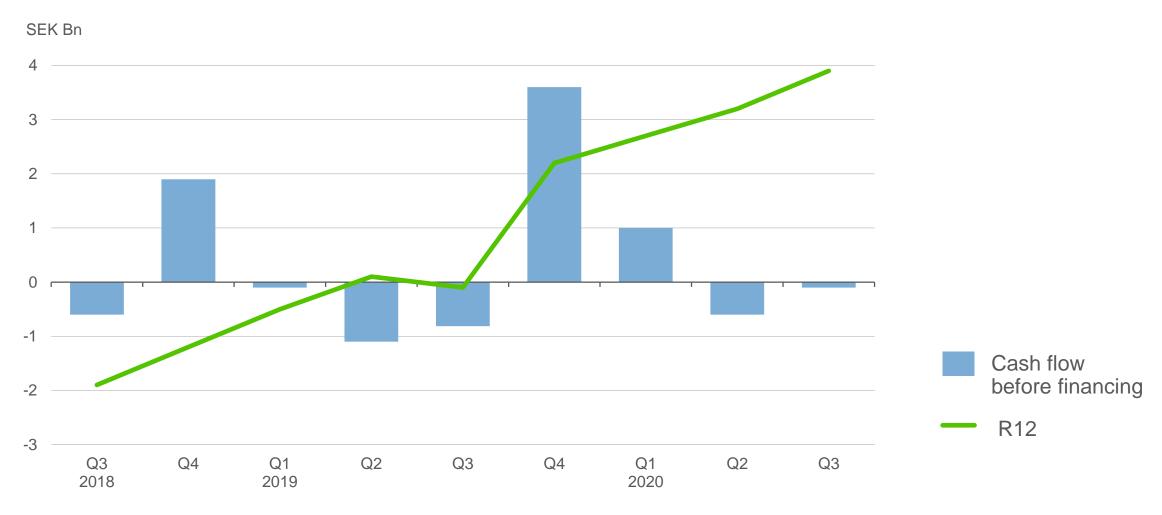
#### **Profitability improving**







### Strong cashflow





## Focus now: Consistent better earnings



## Improve profitability

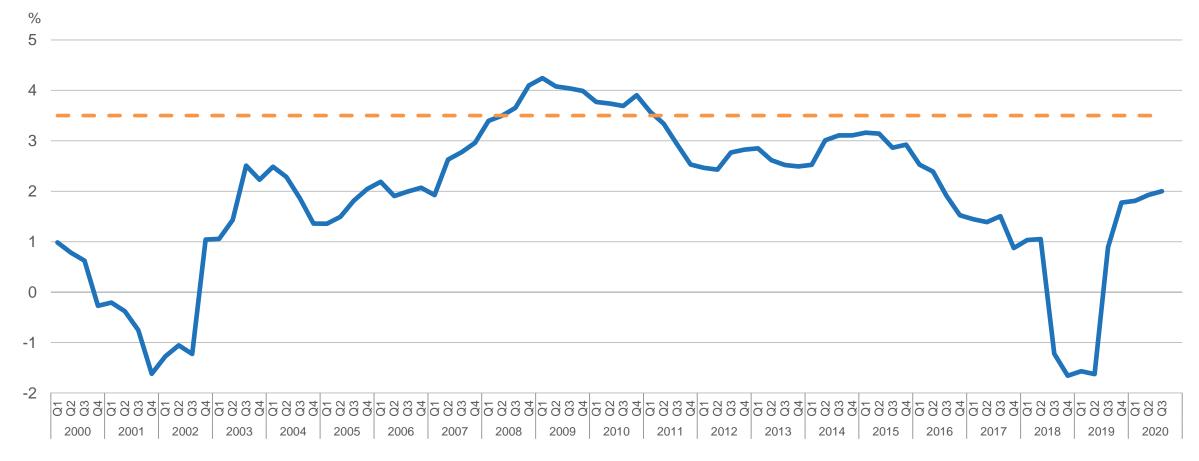
Started process to establish joint operating model and strategic direction

#### **Next step**

Building on improved performance and operating model



# Too long with subpar margins and no real growth





## A common pattern in the industry



norska anläggningsverksamhet.

Nyhetsbyrån Direkt

Gruvslut kostsam affär för

Peab NCC kravlar sig upp – men faran inte över

Byggjätten NCC presenterade på måndagsmorgonen en rapport som fick marknaden att dra en suck av lättnad. Men det är för tidigt att säga om NCC:s

vinstvarnar

Byggjätten Skanska vinstvarnar inför fjärde kvartalet. En omfattande omstrukturering kommer innebära en belastning på 1,1 miljarder kronor för fjolårets sista kvartal. Samtidigt storstädar den nye vd:n Anders Danielsson i koncernledningen.

CN Construction Construction profit warnings at record levels

> ୍ତ: Har sålt av 79 procent av nedskrivna fastigheterna

a vinstvarnar – åkerMagnus Dagel: Börsen har på miljardsmäll i USA tröttnat på Skanskas nedskrivningar

Förutom den egna projektutvecklingen som fortsätter att gå starkt var det brist på glädjeämnen i Skanskas rapport för första kvartalet. I byggverksamheten fortsätter nedskrivningarna som vanligt och i bostadsutvecklingen halverades

Bygg är problemet ama tar också på aktiemarknadens tålamod.

Nya jättenedskrivningar i USA

av Skanska



# Just doing more of the same is not the solution



### Our questions

What is our core?

What are the benefits of being a large company and how do we get them?

Where should we focus our efforts to get competitive advantage?

How do we operate to get more consistent – and higher – performance?

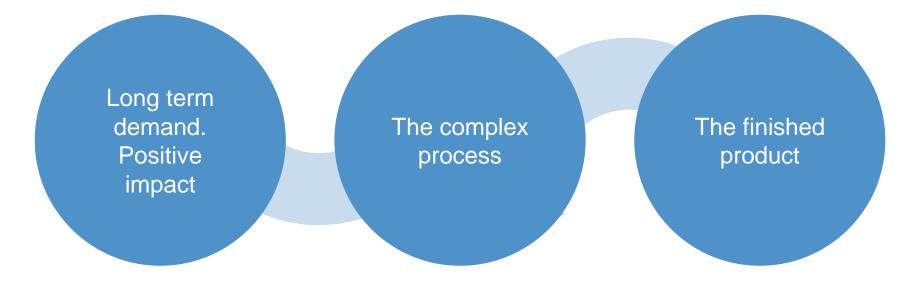


# A comprehensive process to align the company around what we need to change





### The construction process



The idea

Proud of the product but passionate about the process

The product



#### The complexity of the construction process







Our Purpose Our Market position

Managing the complexity of the construction process

A knowledge-based company

A culture based on shared values and behaviors

# Our construction scope covers all our three businesses

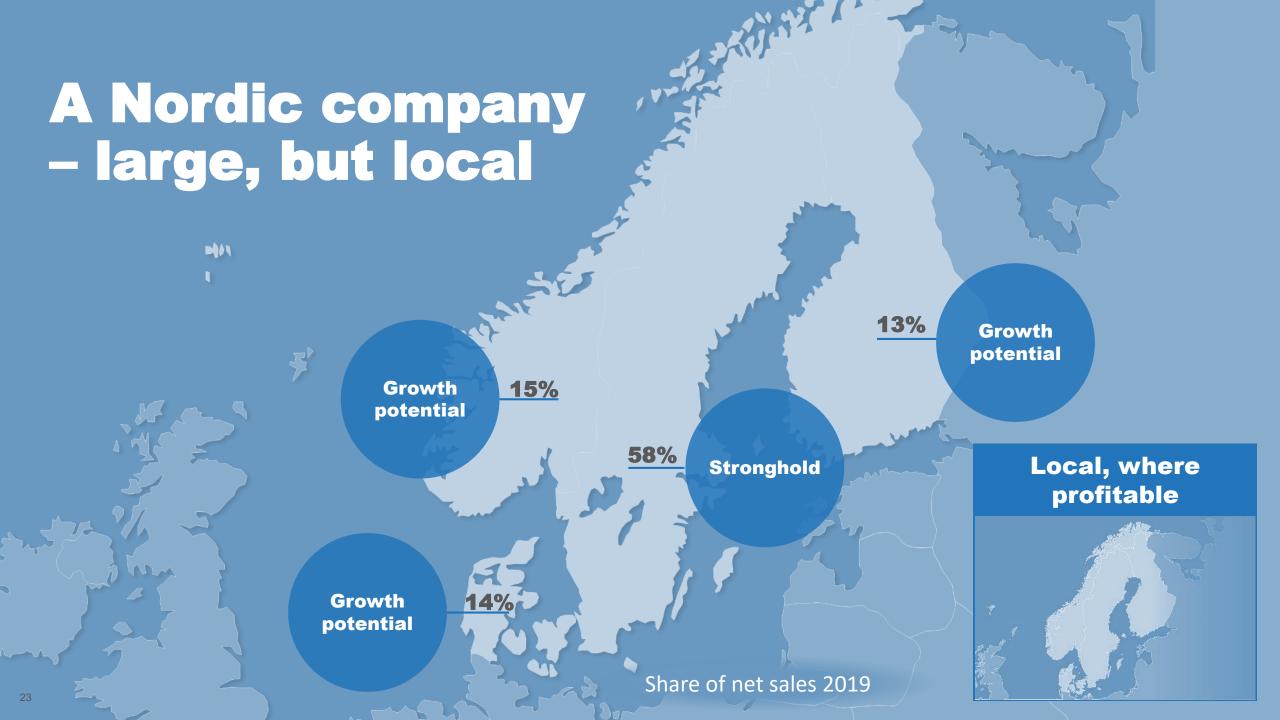






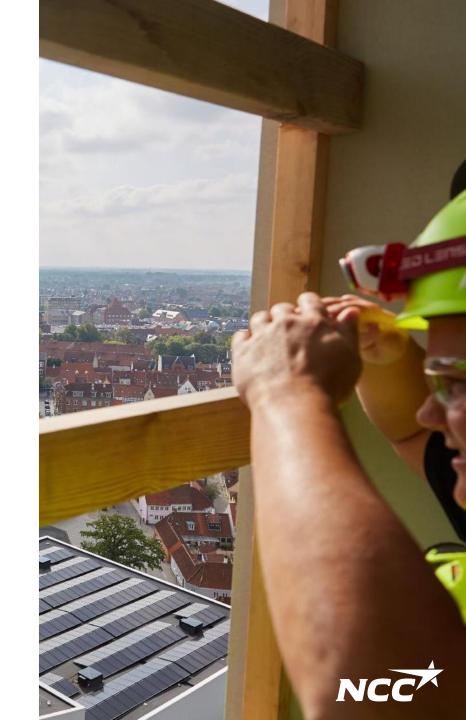
Different business logics but with important interconnections and dependencies



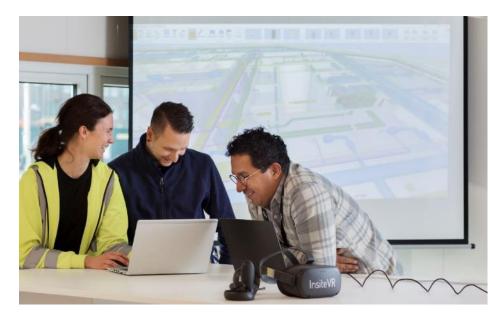


#### Value to customers

Proactive construction experts realizing complex projects with our customers



#### Complexity drives value



The knowhow on how to manage the complexity of a construction process is at the core of our business model



A degree of complexity leverages our strengths



# Recognizing that we are a knowledge-based company

**Build knowledge** 





**Be data-informed** 





#### Focus areas

Build a knowledge-based company and a culture based on shared values and behaviors

Be proactive towards customers in managing complexity and build on our expertise and experience

Invest in IT, digitalization and in becoming data-informed

Leverage our construction process expertise and develop the core construction process

Live by our star behaviors

Leverage our construction expertise

Be a data informed company

Unrivaled cost management

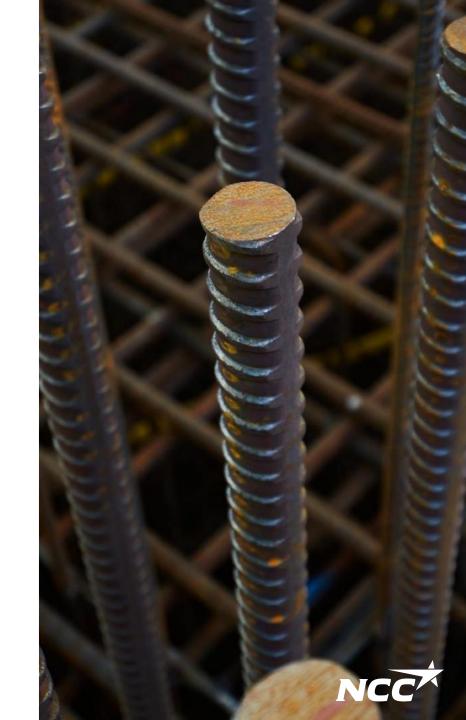
**Development** initiatives

IT backbone

**NCC Academy** 

Integrate the supply chain

**Build great** business



#### Our strategic direction

- Our core competence is the construction process
  - mpetence is

    tion process

    Going to market together and collaborating well is essential
- We are a knowledge-based company– striving to be data-informed

A degree of complexity leverages our strengths

Being large, but local, is a value multiplier and differentiator

6 A common operating model

Decentralized within a clear framework.

More than the sum of many small companies



#### How will we create shareholder value?

What is our core?

Managing the complexity of the construction process

What are the benefits of being a large company and how do we get them?

**Common operating model** 

Where should we focus our efforts to get competitive advantage?

Large but local in the Nordics Leverage full scope of capabilities

How do we operate to get more consistent – and higher – performance?

**Common operating model** 



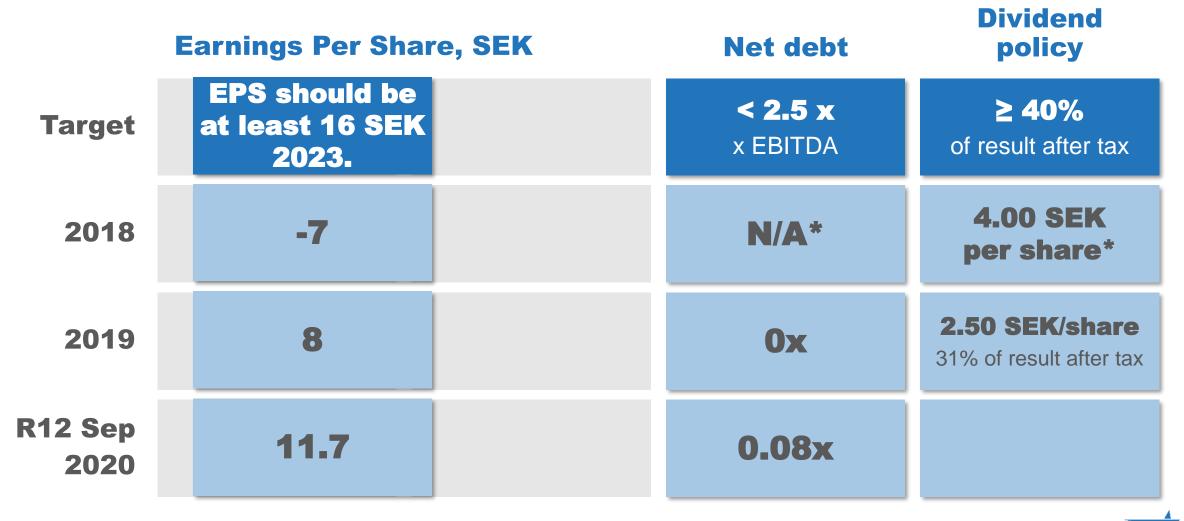
### **Current financial targets**

	Operating margin	Return on equity	Net debt	Dividend policy
Target	>4.0%	>20%	<b>&lt; 2.5 x</b> EBITDA	≥ 40% of result after tax
2018	-1.3%	-18%	N/A*	4.00 SEK per share*
2019	2.2%	32%	Ож	2.50 SEK/share 31% of result after tax
R12 Sep 2020	2.9%	41%	0.08x	

<sup>\*</sup>Negative result makes comparison with dividend policy not applicable

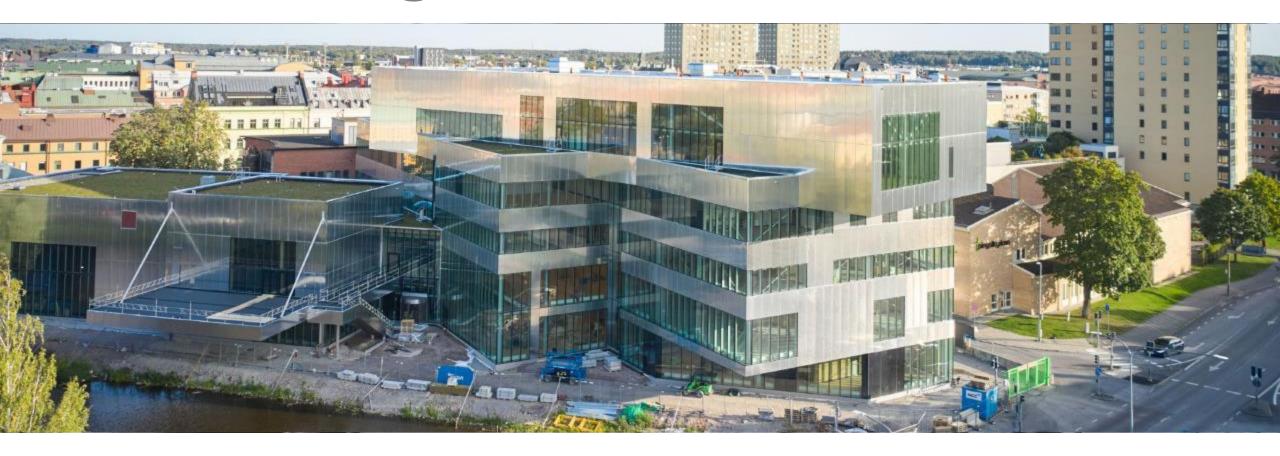


#### **New financial targets**



NCC

### NCC Building Sweden



Henrik Landelius Head of NCC Building Sweden



#### NCC Building Sweden

- Geographically present all over Sweden
- 3,000 employees
- 500 ongoing projects
- Customers evenly distributed between public and private
- Strong market position
- Margins improving and strong order backlog
- Growing within prioritized market segments



### Leading position in prioritized segments



**Healthcare** 



**Education** 



**Swimming** 



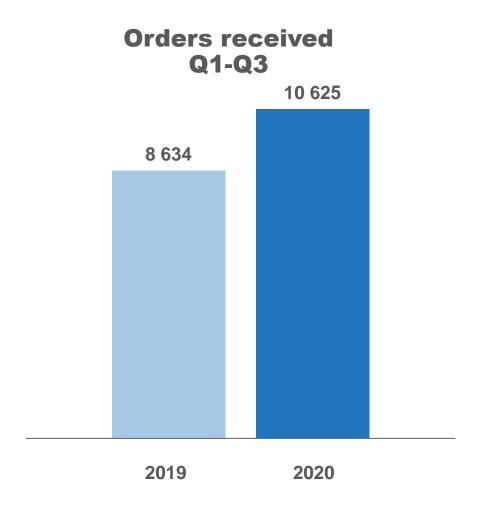
**Residential** 

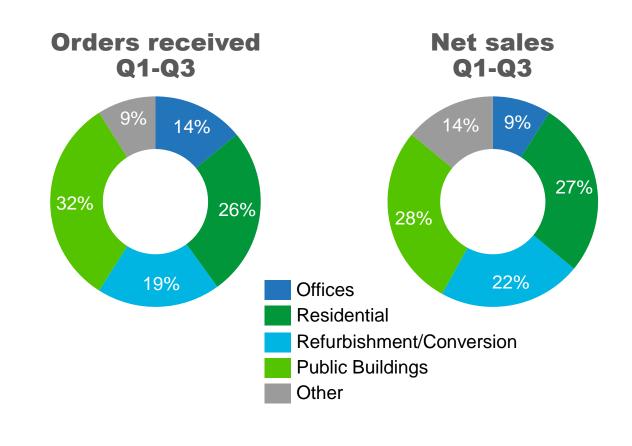


**Offices** 



#### Margins improving and strong order backlog





**EBIT-margin 2.7%** (2.5%)



## **Building Better Business**

- Portfolio management and customized customer journeys
- 2 Design to cost and business acumen
- Being large, but local, and the customers first choice

- Leveraging sales through strong collaboration
- Keep delivering in large and complex projects



## Leveraging our expertise

- 1 Improving productivity
  - Platforms and standardized methods
  - Virtual Design and Construction

- 2 Competence development
  - Project and Site Manager assessments
  - Cost and contract management
- 3 Improved value added from purchasing
  - Early involvement
  - Specialization in selected areas



## Reducing impact – adding new business



**Climate** calculations

Choices of materials and structure

**Circular construction** 

#### **Cornerstones to build from**

Sustainable sites

**Transportation** 

**Energy efficiency** 



## Summary

- Developing in prioritized segments
- Method for turnaround of underperformance solid
- Margins improving and strong order backlog
- **Developing better business**
- Continuously improving productivity
- Sustainability development with customers

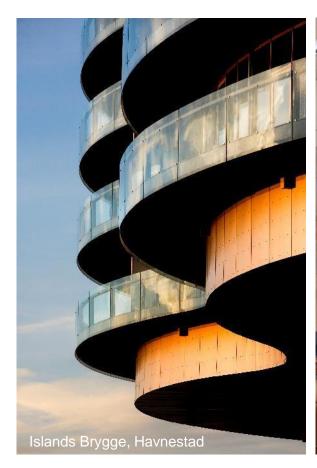
## **NCC** Building Nordics



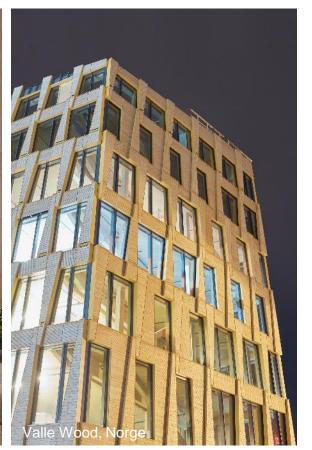
Catarina Molén-Runnäs Head of NCC Building Nordics



## **Denmark, Finland and Norway**







**2,400** employees

More than **250** ongoing projects



### Our scope



# Segment\* Other Offices Public Constructions Residential Refurbishment



## **Continuous improvements**

2018



- New business area
- Three different turn-around needs
- Relatively strong markets
- Profitability before growth
- New leadership and business culture

2020



- Very strong backlog
- Carefully selected projects
- Continued focus on increased margins

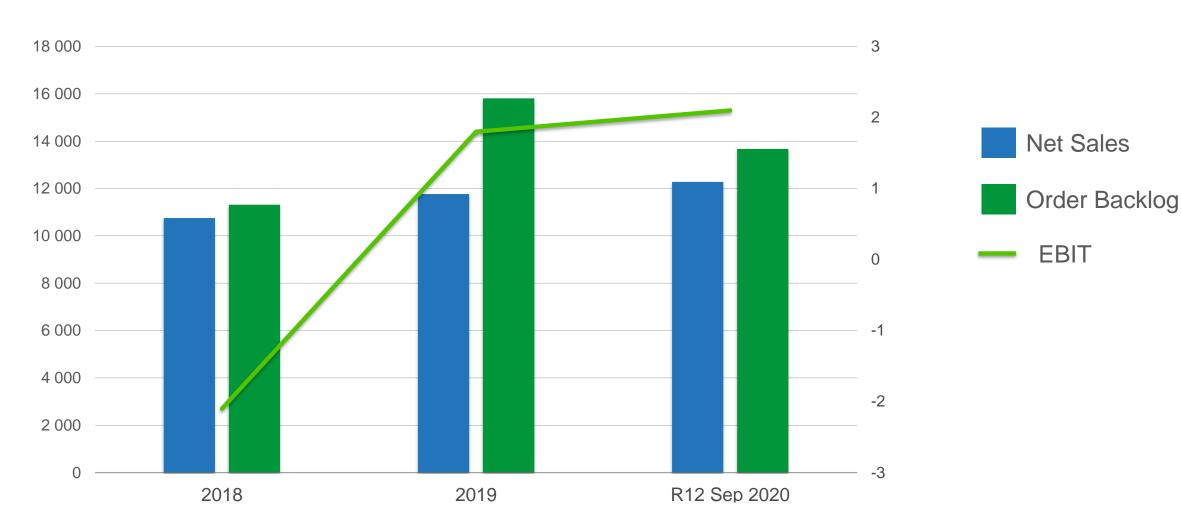
The future



- Customer focus
- Early involvement
- Cost control
- Sharing knowledge
- A new generation of leaders



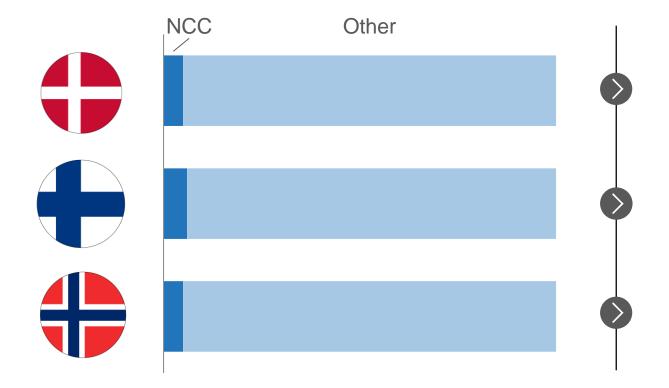
## Strong backlog – improving margins





#### **Our market situation**

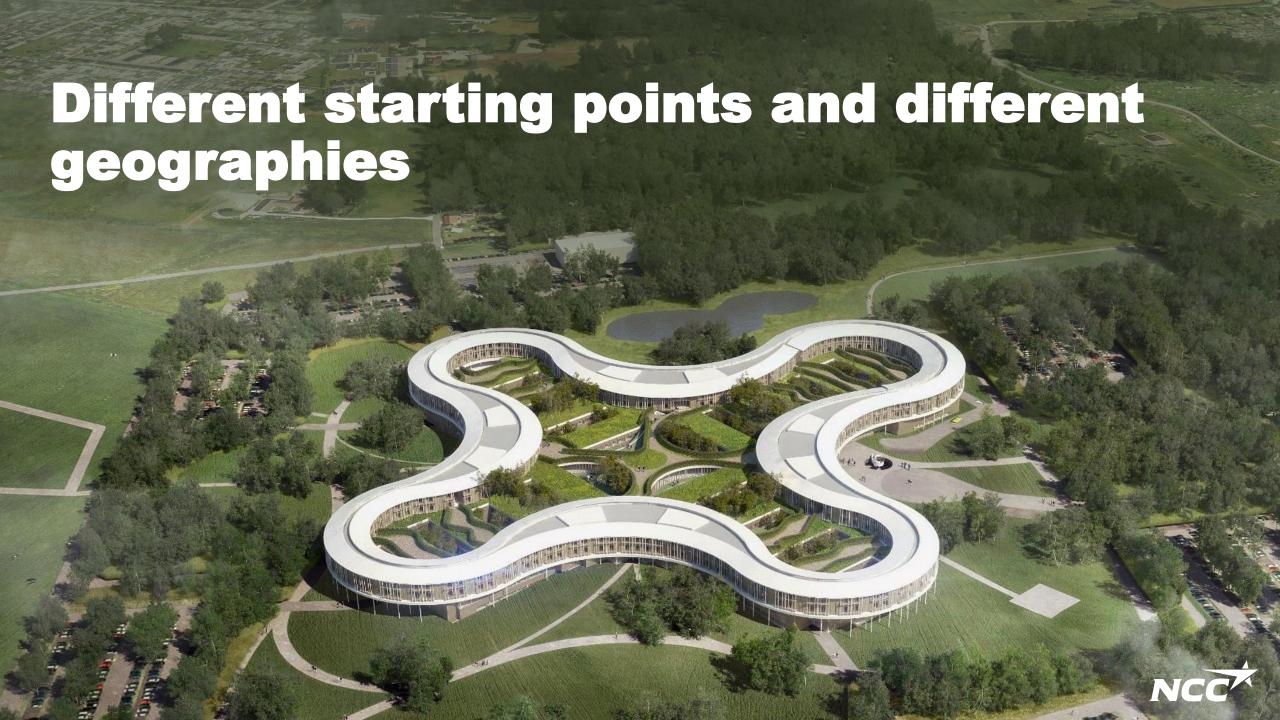
#### **Current market situation**

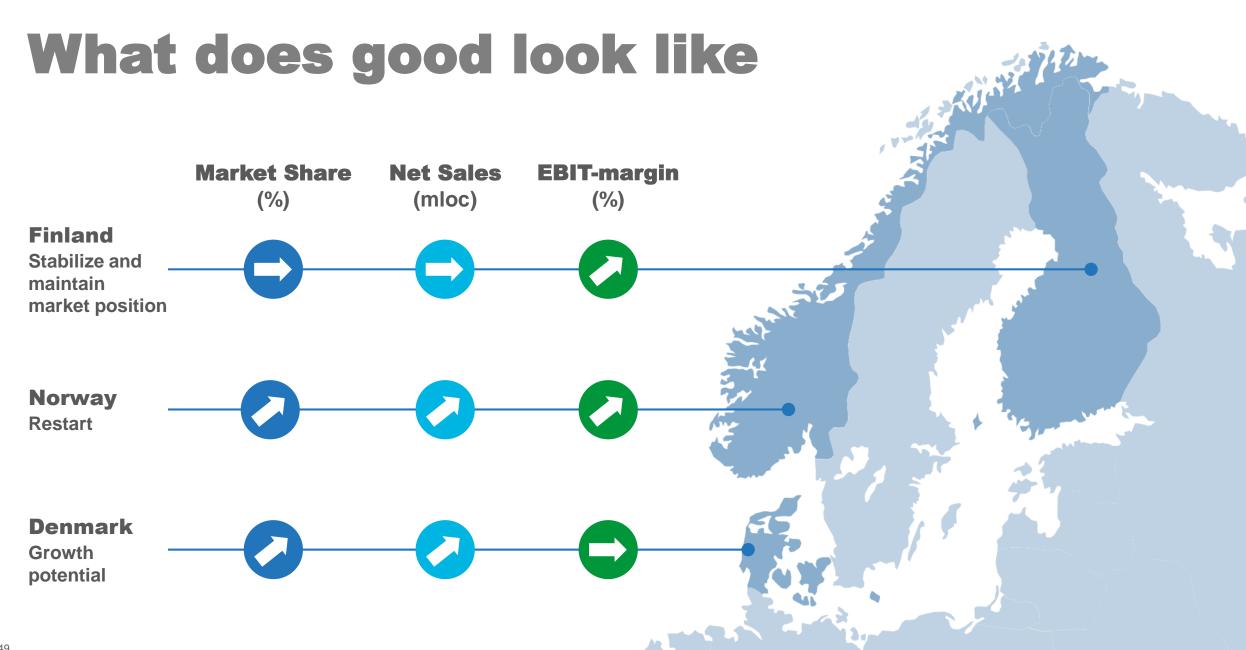


#### **Opportunities**

- Refurbishment market is growing
- Public sector is growing
- There is room for growth







# Dedicated to building the future

#### Do good and be good at the same time!

- Providing our sustainability knowledge and experience in projects
- Our competence in building sustainable solutions
- We shall give the customer better possibilities regarding environment, sustainability and energy targets

#### We embrace diversity

- Competence is key
- Discrimination is never ok





## **Looking forward**

- We have significantly improved our business with improved earnings and very strong backlog
- We are ready for profitable growth
- We will benefit from sharing our knowledge



## **NCC Property Development**



Joachim Holmberg
Heed of Property Development



# About Property Development

 A focused and specialized business area with 100 employees

 Operating in close collaboration with NCC Building

- Active in the Nordic capitals and major cities
- Developing offices in attractive locations



# Key actions to strengthen the business

- Strong management, new key recruitments
- Stabilize portfolio in Finland
- Build stronger pipeline
- Leverage the internal collaboration



## **Current Nordic portfolio**



#### Norway

1 ongoing project in Oslo



#### **Denmark**

2 ongoing projects in Copenhagen and Aarhus





**Finland** 

**3** ongoing projects in Helsinki and Espoo



#### Sweden

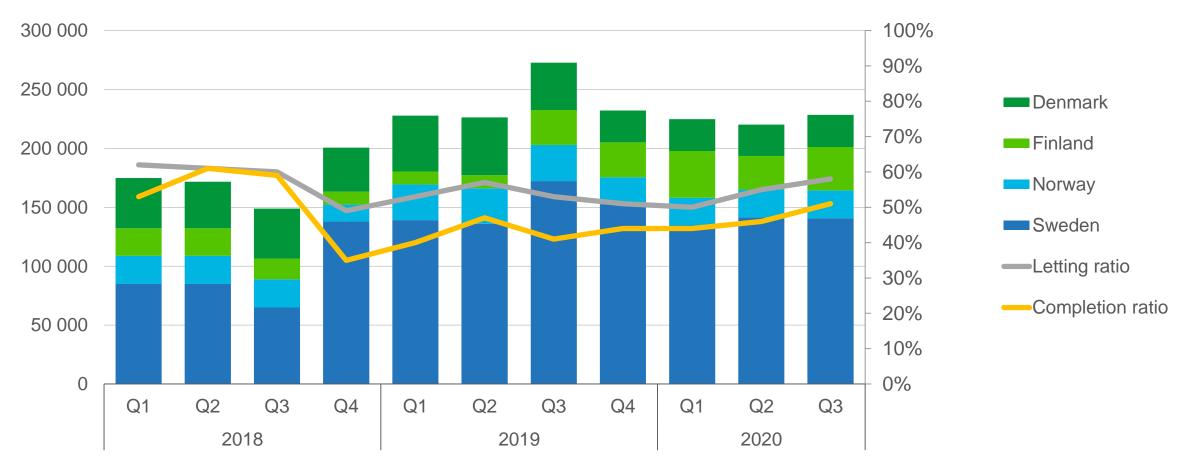
**8** ongoing projects in Stockholm, Gothenburg



16%

## Ongoing lettable space

Lettable space, sqm





## Masthuggskajen, Gothenburg

The winner of Sweden Green Building Awards "2020 Citylab-project"



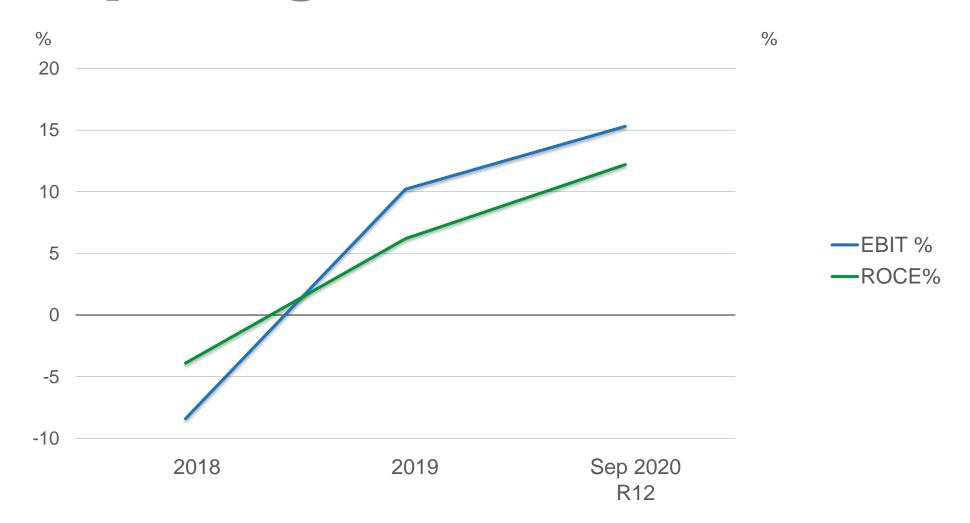








## Improving EBIT and ROCE





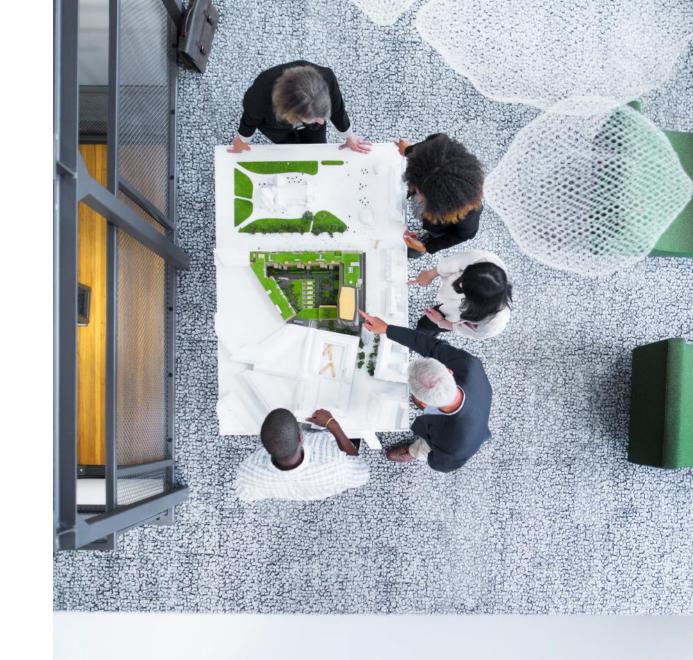
#### Market

- Investor appetite is solid
- Low interest rates
- Growing cities
- Tenant hesitant



## Our focus going forward

- Capital areas and larger growing cities
- Offices in strong locations (hubs with public transports)
- Building strong project pipeline
- Follow the market development and risk exposures closely
- Improve capital efficiency



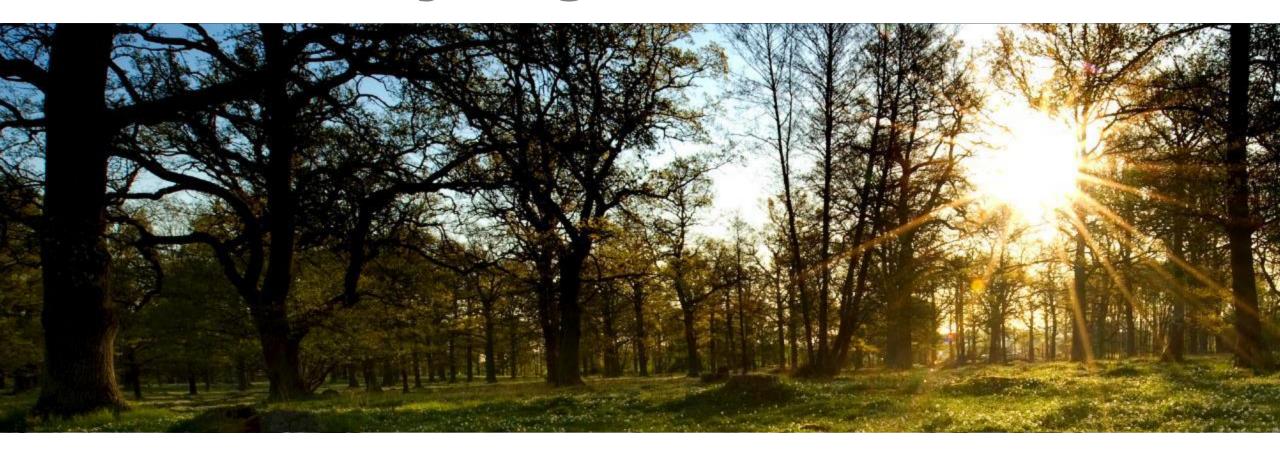


## Summary

- Strong management in all countries
- New offices with the right profile is an attractive investment
- Strong collaboration
- Multiple business models
- Building strong pipeline



## Sustainability targets



Tomas Carlsson CEO



# Sustainability a key part of the construction process



- Invest in understanding what our customers and stakeholders really want and need from us
- Use our skills and expertise to develop, propose and excel in more sustainable solutions where they matter most
- Focus on the most important areas and collaborate with our stakeholders to find solutions



## **Current sustainability targets**



#### **Health & safety**

#### **Target 2020:**

Accident frequency (LTIF1)  $\leq 3.5$ 

Our vision is zero accidents

Outcome 2019:

Accident frequency:



#### **Climate & energy**

**Target 2020** 

**50%** reduction of CO<sub>2</sub>. emissions, compared with 2015

Outcome 2019: 37% reduction



#### **Materials & waste**

#### **Target 2020**

70% of NCCs waste is reused or material recycled by ton waste/MSEK turnover decreases

Outcome 2019: 56%



#### **Social inclusion**

#### **Target 2020:**

- No gender should represent a higher share of a team than 70%
- No age group should represent a higher share of a business area than 70%
- Diversity target is to mirror society

Outcome 2019:

45%

(41/89 teams fulfill target)

100%

All BA's fulfill target

46%



#### Compliance

**Culture:** Our aim is a compliant culture in NCC, having a very active compliance work.

**Perception**: We track all employees perception of our compliance culture in Pulse with the aim to significantly increase the perception value during the strategy period.

**Transparency**: We disclose our number of Tell Me matters and Ask Me questions in our annual report.



## New sustainability targets – setting a clear focus and direction



#### **Health & safety**

#### **New target**

LTIF4 (accidents with more than four days of absence) rate **3.0** for 2022

We will change our group target to focus on the serious accidents, ie LTIF4. This is also reflected in the long term incentive program for management



#### **Climate & energy**

NCCs target is to be climate neutral 2045

#### **New target**

**60%** reduction ton CO<sub>2</sub>e (scope 1 and 2) per SEK M turnover 2030 (baseline 2015)

This is an extension in time of our current climate target

#### **New target**

**50%** reduction ton CO<sub>2</sub>e relative to bought volumes of the largest scope 3 contributors within NCC until 2030

Scope 3 stands for the majority of the emissions from our construction operations. Targeting the four largest contributors to NCC construction operations scope 3, Concrete, steel, asphalt and transports.



## **Going forward**

- Internal targets for other focus areas
- Specific targets for all business areas for all focus areas



#### **NCC** Infrastructure



Kenneth Nilsson Head of NCC Infrastructure



## Our scope

#### **Roads and railways**



**Groundworks** 



**4,400** employees

**1,200** ongoing projects

**550** customers

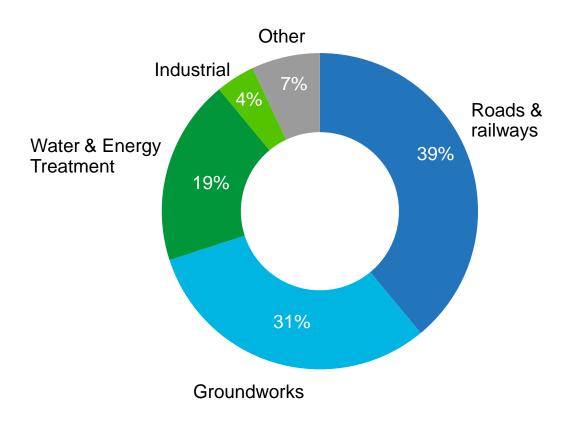
**Water and energy** 

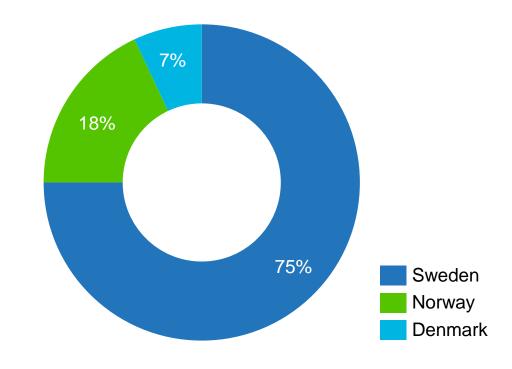


**Heavy industrial** 



## **Our operations**





Net sales, Jan - Sep 2020



## Underlying market strong and growing

#### Sweden

- Growth rate 2.8% (2021), 3.5% (2022)
- Many large projects, primarily related to railroads
- Concentration around Stockholm
- Strong international competition for large projects

#### **Norway**

- Growth rate 12.9% (2021), 11.0% (2022)
- Many large projects, primarily related to roads
- Concentration around Oslo
- Strong international competition for large projects



## **Overall priority**



### Key actions to reach stability



#### **Ensure right organization and team**

- Reorganization from 2 to 5 divisions
- Specialized organization for large projects
- Closed down unprofitable parts of organization
- Divestment of Road Services and Via safe



#### **Execute profitable projects**

- Strengthened staffing of key positions
- Partly implemented Outperform scorecard
- Income: Commercial Managers in large projects
- Costs: Improved way of working with productivity tools, purchasing plan and design management



#### Win profitable projects

- Improved screening process for project selection
- Implemented assessment of the right tender team and project execution team (key roles)
- Improved processes for risk analysis and contingency



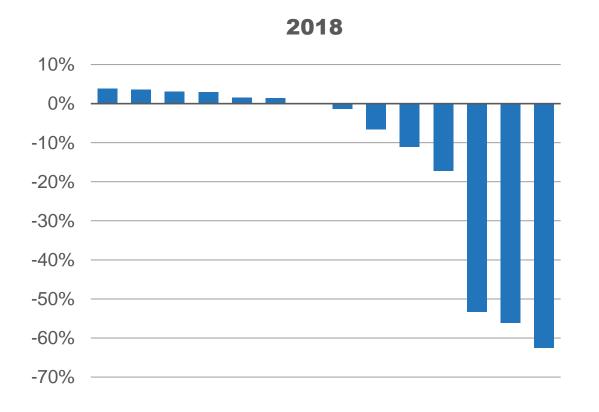
#### **Mitigate underperforming units**

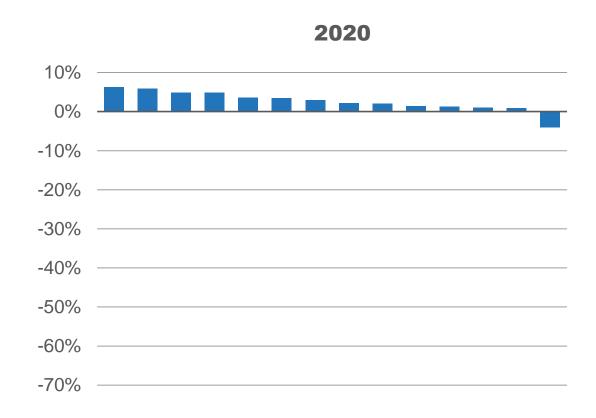
 Regions within turnaround program all accept one with positive EBIT



#### The business is stabilized

EBIT%

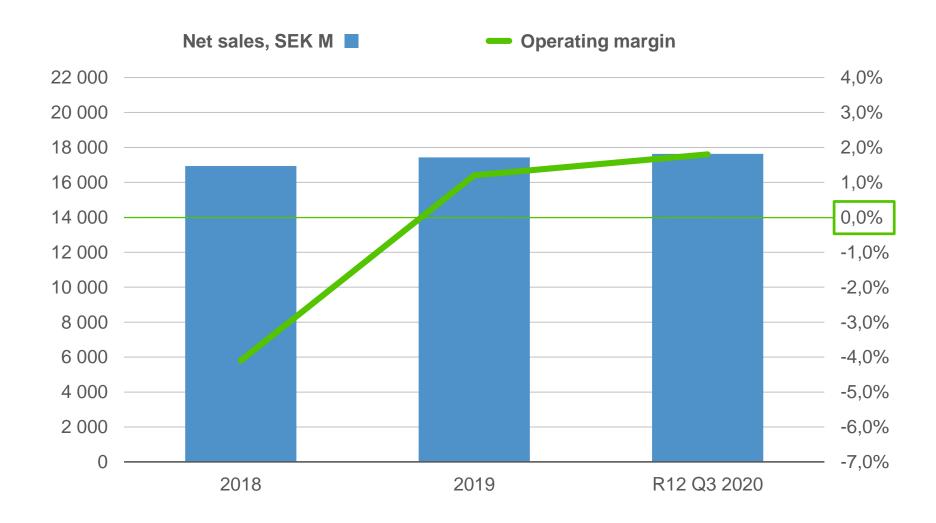




Jan-Sep 2018 och Jan-Sep 2020



### Net sales and margin





## The road to increased profitability

### Continue with our action plan to ensure continued stability

- Secure basic capabilities
- Improve profit short-term









## **Strategic direction - New actions to improve profitability**

- Develop our capabilities
- Improve profit short- and long-term





# Improved productivity - prioritized development area

- Great potential to improve productivity in the construction industry
- 11 areas identified for improved productivity
- Examples include:
  - Be the leader in productivity for selected complex products
    - Improved knowledge sharing
    - Leverage best practice methods and design



## Summary

- **Business Area EBIT** has improved gradually
- Stabilized and improved performance through our action plan



- Market remains strong in all relevant countries
- Continued actions according to action plans
- Actions based on NCC's strategic direction



## **NCC** Industry



Ylva Lagesson Head of NCC Industry



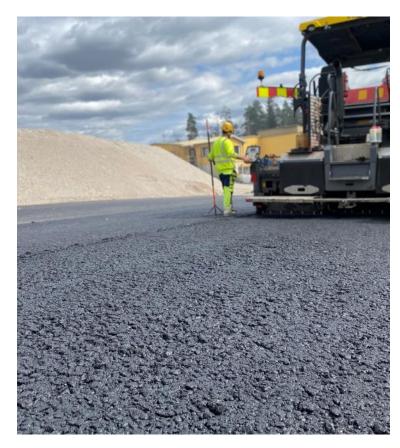
## Our scope



**Stone materials** 



**Asphalt production** 



**Paving works** 



### **Division Asphalt**

#### ~ 2,700 employees in Nordics

#### **Offering**

- Production of Asphalt
- Paving Services
- Own asphalt products
  - Active R&D
  - Green Asphalt, which reduces
     30% of CO<sub>2</sub> emissions
  - Specialized products for different customers and uses



**Division Stone Materials** 

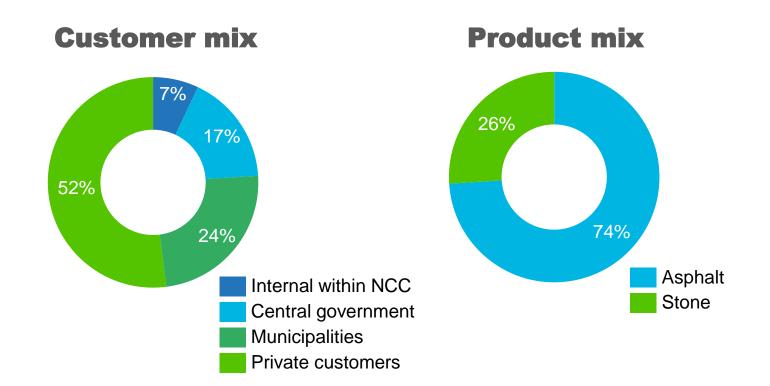
~ 650 employees in Nordics

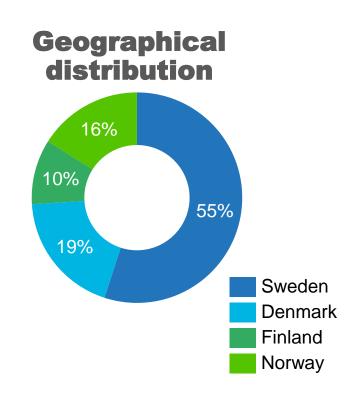
#### **Offering**

- Different stone materials from crushed rock to dried sand
- Recycling of mineral masses
- Concepts ex
  - Permeable products together with Division Asphalt
  - Machine sand



## Our operations





Net sales SEK 10,961 M (R12 Q3) - 3,500 employees

\*NCC Industry net sales R12 Q3 exkl foundation (Hercules)



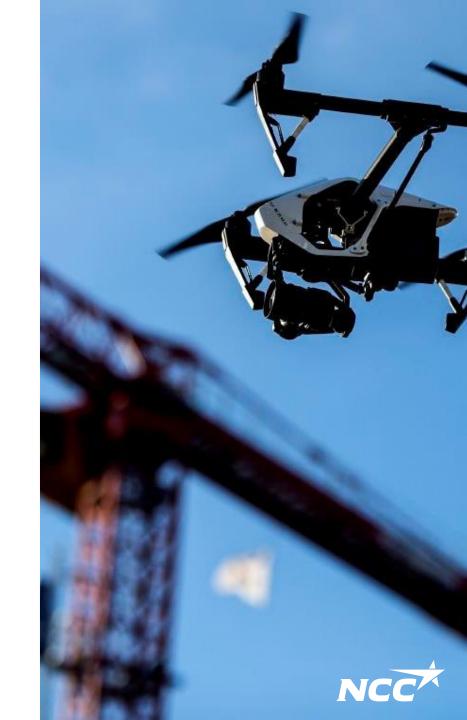
#### **Actions November 2020**

- 1 Building synergies and cleared out responsibility in Division Asphalt
  - Delayering organization —> reducing appr 100 FTE
  - SEK 50 M annual cost savings
  - SEK 65 M restructuring cost Q4 20 and Q1 21
- 2 Divest Asphalt Finland
  - Long term non profitable
  - Detached from rest of NCC
- **3** Move Hercules to Infrastructure
  - Focusing and steering similar business logics
  - Simplifying internal business



# Modern technology driving improvement

- Safety and efficiency Remote and autonomous
- Control and business Digitally supported paving process
- Control and efficiency Drones
- Sustainability Connected and electrified vehicles
- Digital interface to customer CPOT, a customer platform for maintenance



# Responsibility and opportunity in sustainability

- Reduce CO<sub>2</sub> in production
   40% from 2015 to date
- "Smart choices" easy for the customer
- EPD Environmental Product Declaration

- Electrifying
- Bio-diversity
- Alternatives to fossile inputs in asphalt
- Green bonds



## Summary

- Delayering asphalt organization
- **Exit Asphalt Finland**
- Similar business logic focus and scale
- Increased speed in using data and modern technology to leverage business
- Keep front position in sustainability transformation



